

MOGLI SCHEDULER PRIVACY POLICY

Last Updated: July 14, 2024

This Mogli Scheduler Privacy Policy (this “**Privacy Policy**”) provides information about the collection, use, and disclosure of personal information in connection with the Mogli online scheduling service, including any related email communications and other services (the “**Services**”), available through the website located at app.mogli.com (the “**Site**”).

Mogli Technologies, LLC, together with its subsidiaries and affiliates (collectively, “**Mogli**,” “**we**,” “**our**,” or “**us**”), operates the Site and Services on behalf of our subscribing customers (each, a “**Company**”) and their authorized users. Please review any privacy statements provided by the respective Company to understand how your personal information may be processed by the Company and your related rights in respect of your personal information.

For purposes of this Privacy Policy, invitees or guests of an authorized user who engage with the Site and Services are referred to as “**Guests**.” “**You**” and “**your**” refers to both authorized users and Guests unless otherwise specified.

COLLECTION OF PERSONAL INFORMATION

The following categories of personal information may be collected in connection with the Site and Services:

- **Contact details**, such as first and last name, email address, and phone number.
- **Calendar information**, such as authorized users’ calendar event details and availability, are accessed by Mogli to provide the Services to our Customers’ authorized users. Mogli may also access Guests’ calendar information where said Guest has provided Mogli authorization.
- **Guest scheduling responses**, such as any information provided in the notes or in response to questions in connection with completing the scheduling process.
- **Communications**, such as the information associated with any requests or inquiries relating to the Site and Services, including for support or assistance, and any feedback provided when communicating with Mogli.
- **Online activity information**, such as the website you visited before browsing to the Site, pages or screens you viewed, how long you spent on a page or screen, navigation paths between pages or screens, information about your activity on a page or screen, access times, and duration of access.
- **Device information**, such as your computer or mobile device operating system type and version number, browser type, screen resolution, IP address, unique identifiers, and general location information such as city, state or geographic area.
- **Other information** that may be collected in connection with the Site and Services which is not specifically listed here, which will be used as described in this Privacy Policy, in the respective Company’s privacy policy, or as otherwise disclosed at the time of collection.

Unless specifically requested, please do not submit any sensitive personal information (e.g., information related to racial or ethnic origin, political opinions, religion or other beliefs, health, biometrics or genetic characteristics, criminal background or trade union membership) on or through the Site and Services or otherwise.

Personal information may be obtained from a variety of sources, including the following sources:

- **Personal Information You Provide.** Your personal information is collected when you voluntarily submit it on the Site or through the Services, such as completing surveys in connection with scheduling or communicating with us.
- **Personal Information Automatically Collected.** Mogli and our service providers may automatically log information about you, your computer, or mobile device, and your activity over time on the Site, such as the online activity and device information listed above. Like many online services, the Site may use cookies and similar technologies to facilitate some of the automatic data collection described above, such as:
 - **Cookies**, which are text files that websites store on a visitor’s device to uniquely identify the visitor’s browser or to store information or settings in the browser for the purpose of helping you

navigate between pages efficiently, remembering your preferences, enabling functionality, and helping us understand user activity and patterns.

- o **Web beacons**, also known as pixel tags or clear GIFs, which are typically used to demonstrate that a webpage or email was accessed or opened, or that certain content was viewed or clicked, typically to compile statistics about usage of websites and the success of promotional campaigns.
 - o **Local storage**, which is used to save data on a visitor's device. We use data from local storage to turn on web navigation, store multimedia preferences, customize what we show you based on your past interactions with our services, and remember your preferences.
 - o **Session-replay technologies**, which are third-party software used to record a video replay of users' interactions with the Site. The video replay may include users' clicks, mouse movements, scrolls, typing, and other activity taken during the session. We use these replays for research and development purposes, such as to help us troubleshoot problems with the Site, understand how users interact with and use the Site, and identify areas for improvement.
- **Personal Information Collected Offline.** Your personal information will be collected when you call customer service, including a recording of customer service calls for quality assurance and training purposes.
- **Personal Information Obtained from Third Parties.** Your personal information may be collected from third parties, such as the respective Company, our service providers, data analytics partners, or operating systems and platforms. We may merge or combine such personal information with the personal information we collect from you directly or automatically.
- **Google OAuth App Verification.** The Mogli online scheduling service's use and transfer to any other app of information received about authorized users from Google APIs will adhere to [Google API Services User Data Policy](#), including the Limited Use requirements.
- **Referrals.** Authorized users of the Site and Services may have the opportunity to refer colleagues or other contacts to us and share their contact information. Please do not provide us with someone's contact information unless you have their permission to do so.

USE OF PERSONAL INFORMATION

The primary purpose for collecting personal information is to provide the Site and Services, to provide related services on behalf of the respective Company, and to operate our business. Personal information may also be used for the purposes set forth below and as otherwise described in this Privacy Policy, in the respective Company's privacy policy, or at the time of collection.

- **Research and Development.** Your personal information may be used for research and development purposes, including to study and improve the Site, Services, and our business, understand and analyze the usage trends and preferences of authorized users and guests, and develop new features, functionality, products, and services. As part of these activities, we create aggregated or other anonymous data from personal information we collect. We make personal information into anonymous data by removing information that makes the data personally identifiable to you. We may use this anonymous data and share it with third parties for our lawful business purposes.
- **To Comply with Laws and Regulations.** Your personal information may be used as necessary or appropriate to comply with applicable laws, lawful requests, and legal process, such as to respond to subpoenas or requests from government authorities.
- **For Compliance, Fraud Prevention, and Safety.** Your personal information may be used and disclosed to law enforcement, government authorities, and private parties as we believe necessary or appropriate to: (a) maintain the safety, security, and integrity of the Site, Services, and our business, databases, and other

technology assets; (b) protect our, your, the respective Company's, or others' rights, privacy, safety or property (including by making and defending legal claims); (c) audit internal processes for compliance with legal and contractual requirements and internal policies; (d) enforce the Terms of Use that govern the Site; and (e) prevent, identify, investigate, and deter fraudulent, harmful, unauthorized, unethical or illegal activity, including cyberattacks and identity theft.

DISCLOSURE OF PERSONAL INFORMATION

Your personal information may be disclosed as directed by the respective Company. In addition to the specific situations discussed elsewhere in this Privacy Policy or at the point of collection, your personal information may also be shared with the following entities or persons in connection with the Site and Services:

- **Related Entities.** We may share your personal information with our affiliates, subsidiaries, and other related entities, for the purposes described in this Privacy Policy.
- **The Company.** We may share your personal information with the respective Company on whose behalf we are providing the Site and Services.
- **Service Providers.** We may share your personal information with third parties who perform services on our behalf that are necessary for the orderly operation of the Site, Services, or our business. For example, we work with service providers that help us perform website and web application hosting, maintenance services, database management, email and SMS communications, analytics, and other purposes.
- **Authorities, Law Enforcement, and Others.** Under certain circumstances, we may be required to disclose personal information to law enforcement, government authorities, and other parties if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency) or for the purposes described above in the section titled "For Compliance, Fraud Prevention, and Safety."
- **Business Transaction Participants.** We may disclose personal information to third parties in connection with any business transaction (or potential transaction) involving a merger, acquisition, sale of shares or assets, financing, consolidation, reorganization, divestiture, or dissolution of all or a portion of our business (including in connection with a bankruptcy or similar proceedings).

YOUR CHOICES

In addition to the choices listed below, you may have additional rights where required by law. For more information and to exercise such rights, please contact the respective Company.

- **Cookies.** Most browsers let you remove and/or stop accepting cookies from the websites you visit. To do this, follow the instructions in your browser's settings. Many browsers accept cookies by default until you change your settings. If you do not accept cookies, however, you may not be able to use all functionality of the Site and Services and they may not work properly. For more information about cookies, including how to see what cookies have been set on your browser and how to manage and delete them, visit www.allaboutcookies.org.
- **Do Not Track.** Some browsers may be configured to send "Do Not Track" signals to the online services that you visit. The Site currently does not respond to "Do Not Track" or similar signals. To find out more about "Do Not Track," please visit <http://www.allaboutdnt.com>.
- **Analytics.** The Site uses Google Analytics to help us analyze how our website properties are being accessed and used. You can learn more about Google Analytics cookies by clicking [here](#) and about how Google protects your data by clicking [here](#). To opt-out of Google Analytics, you can download and install the Google Analytics Opt-out Browser Add-on, available [here](#).

INTERNATIONAL TRANSFERS OF PERSONAL INFORMATION

Mogli is based in the United States, and the respective Company and our service providers may be located in the United States and potentially other countries. Your personal information may be collected, used, and stored in these countries or other locations outside of your home country. Privacy laws in the locations where your personal information is handled may not be as protective as the privacy laws in your home country. By providing your personal information, where applicable law permits, you specifically and expressly consent to such transfer and processing and the collection, use, and disclosure set forth herein.

SECURITY OF PERSONAL INFORMATION

No method of transmission over the Internet, or method of electronic storage, is fully secure. While we use reasonable efforts to protect your personal information from the risks presented by unauthorized access or acquisition, we cannot guarantee the security of your personal information.

THIRD PARTY WEBSITES AND SERVICES

The Site and Services may contain links to other websites and online services operated by third parties. These links are not an endorsement of, or representation that we are affiliated with, any third party. We do not control third party websites or online services, and we are not responsible for their actions. Other websites and services follow different rules regarding the collection, use, and sharing of your personal information. We encourage you to read the privacy policies of the other websites and online services you use.

NOTICE TO USERS IN EUROPE, THE UNITED KINGDOM, AND SWITZERLAND

Pursuant to California Civil Code sections 1798.83-1798.84, California residents who have an established business relationship with Mogli are entitled to ask us for a notice describing what categories of personal information we share with third parties for the third parties' direct marketing purposes. If you are a California resident and would like a copy of this notice, please submit your request to the email address listed at the end of this Privacy Policy with "Shine the Light" in the subject line.

CHANGES TO THIS PRIVACY POLICY

Mogli reserves the right, at any time, to modify this Privacy Policy. In some cases, such as where required by applicable law, we may notify you about an update by sending you an email, posting a notice about the update on the Site and Services, or by other means. In all cases, your continued use of the Site and Services following posting or other notification of changes constitutes your acknowledgement of such changes. Please review this Privacy Policy periodically to keep up to date on our most current policies and practices.

CONTACT US

If you have any questions about this Privacy Policy, please contact us by email at privacy@mogli.com, or in writing at:

Mogli Technologies
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Niwot, CO 80544